

# WATTS NEWS

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## Happy St Paddy's Day for 17/3/2011

*Happy birthday Terry  
O'Neil  
Good luck to Stuart  
Hoffman – hope all goes  
well with the next chapter*

## To whom it may concern at Origin

Please bring Origin billing back to Australia. Since the billing has been completed by India, errors have increased by over 100%. Bring it back to Aussie, it will be cost effective for Origin due to huge reductions in re-issued accounts and credits.

## Mylo Browncoat Scorecard

Our favourite client is back after a short stay on the Funny Farm as a result of the stress from Electricity, Demand Capacity Charges and Assignment of Electricity Sale Agreements.

Mylo's scorecard and Mylo's tales are back for 2011!

## THE GOOD

**SBS** – John, Rob and team. Your remote meter reading systems, report and meters ROCK. Based on 23 years experience and dealing with many other 'wobbly boot' systems – YOURS ROCK!

**Portside** – Brookfield Office Properties for getting Promenade, the next building stage going – if you could just receive correct monthly demand bills from Origin, all would be good.

**Sam Dorrofield** – AGL – Sam you are the best - price and credit assessment approval in less than 2 hours – you are the fastest girl in Australia. Thank you Sam for never failing to deliver. You make AGL look good!

**Lisa Ward** – Ergon – for sorting out the billing and security deposit issues and for going beyond the call of duty and delivering the 'good oil' for our client. Thank you Lisa.

## THE GOOD (Cont)

**Trisha Burrell** – Accounts Manager (Leda – Ipswich Riverlink S/C) – for always making us laugh and for your common sense approach to all those 'little treasures'. You are a star!

**Peter Smogorzewski** – Origin – Brisbane office. After a very rocky rough start, Peter you have come through. On behalf of the Seller and Buyer of the property, we thank you for your fast, strong, professional finish.

**Stephen Baxter and Don Nalty** – you are excellent Site Data Agents – if you ever want a job you know where to come. Thank you for the fabulous meter reading.

The other Edwards chick – **Laura Edwards** – Origin – Melbourne office – who is smarter than the Brisbane Origin (Ouch ... that hurts for a Tru Blue Queenslander to say). Laura is one smart lady who knows the correct procedures for assignment of existing electricity agreements and many other services.

## THE BAD

**Origin** – Default Rates 20 cents Peak and 10 cents Off Peak (Legally stealing)

**AGL** – Default Rates 30 cents Peak and 10 cents Off Peak (Legally stealing more)

## THE UGLY

**New Connection Forms** – making customers estimate a Demand with nothing to go on and then imposing an Estimated Capacity Demand Charge when there is 12 months actuals – estimate is 3 times higher than actual and cost to customer is doubled.

Fact Account for January 2011 (Building was closed with no power for approx 2 weeks due to floods)

Average cost for January - Cost per kWh 20.93 cents

Current Tariff 20 rate - Cost per kWh 21.75 cents

Current Tariff 11 rate - Cost per kWh 19.41 cents

Average cost for December (with est Cap Demand) 14.05 cents

Average cost for October (before est Cap Demand implemented) 10.30 cents

**AGL** – For stuffing up on Network Tariff Code – shame, shame, shame! AGL error, not the customer, nor Energex Networks and this issue should be resolved by now. The \$27,000 should be credited back to the customer immediately.

**Origin** – Brisbane Office – for not listening to customer's agent or to Laura Edwards. Had to get one of the Big Guns involved and Origin's Legal Department.

**Enhanced Renewable Energy Target** – flogged and sluggish by our own Government – Commercial and Retail Property Owners – hit by another cyclone – SRES and LRET. This cost will be passed through to rents etc which will increase and for the properties owned by Superannuation Funds – there goes a bit more of everyone's Super monies.

## Floods, Cyclone, now flogged and sluggish by the Australian Government – SRES & LRET

We have taken costs from 100 accounts and provided you with a snapshot of the Cost Impact Results and the change from RECs (Renewable Energy Certificates) to the Enhanced Renewable Energy Target. SRES (Small scale Renewable Energy Scheme)  
LRET (Large scale Renewable Energy Target)

For **December 2010** on the old format, cost from 100 accounts only – total cost was **\$95,849.12** (RECs)

For **January 2011** on the new rates and format, cost for the same 100 accounts was **\$277,308.51** (SRES & LRET)

We did not have enough time to take figures from all the accounts we split but the Irish Blonde has applied a creative accounting/engineering calculation to provide estimated ball-park total costs for one month. Total costs for all accounts - \$1,053,772.00  
Total increase to costs - \$689,544.00

**Costs for 1 year – \$1053,772 x 12 = \$12,645,264.00**  
**\$689,544 x 12 = \$8,274,528.00 – Total Increase**

Note the rate is applied per kWh use, so if you can reduce energy use, then cost is reduced. However, how much money will they receive from **every** contestable account in Australia – anyone want to provide a ball-park total figure here for one month and one year?

Taken from the Fact Sheet – **How will these changes impact on electricity prices? The Department of Climate Change estimates that these changes will increase the cost of electricity for the average household by less than \$4 per year.**

It is a bit more than \$4 per year for Building, Shopping Centre, Bulk Supply Contestable A/C's – So, on top of this will we be sluggish again with the 'Carbon Emissions Levy'??

The Enhanced Renewable Energy Target – Enhanced – based on the 100 January Accounts – average increase overall is 289%.

**Enhanced is an understatement.**

**Actual for one large Qld Shopping Centre:**

December - \$14,026 - REC Charge

January - \$12729 - LRET  
\$22660.60 - SREC

**TOTAL: \$21,363.60**

For this Centre for January, cost is \$689.12 per day – compared to average household of \$4 per year. This just does not **add** up even with an Irish calculator!

## Tenant/Shop Leases Electricity Charges Clause

Please check leases for new shops/tenants regarding On Supply of Electricity and if Storerooms and other areas (airconditioning) are to be charged.

Over the last few months, we have to recalculate and re-issue many shops/tenant's electricity invoices as a result. The tenant leases were not checked when the shop or office opened, then after 6 months or more, Watts are requested to re-issue and reconcile accounts. This service is **not** included in our Monthly Meter Reading and Administration fee – hence you will be billed for the time spent to complete this for you.

Perhaps you may wish to consider sending a copy of the Electricity Charges Clause in the Lease with the New Shop details. This way if you don't check it and ask us to, we will check the Electricity Clause in the new Shop's Lease.