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**Happy Birthday to our very good friend Wanese Saywell for 28/11/11**  
**Hope you have a rip roaring time!**  
**We must catch up soon**

Happy Birthday to our very good friend Dr Andrew (Andrew McNair) for 29/10/11  
From all the Watts Chicks and Blokes

**Happy Birthday to our very good friend Peter Butler for 15/11/11**  
**Love and miss your smiling dial!**

There's no **Mylo Browncoat's The Good, The Bad and The Unbelievably Ugly** this month. Our dear Mylo is back in counselling, he is so upset as Mr Origin is not happy with him. Read on and you will find out why, however, he did say to wish all of our loyal and wonderful readers good luck on Melbourne Cup Day on 1/11/11 and you all know Mylo Browncoat is one Crazy Cat. He is thinking No 11 – only because of the date – don't take this as a tip as Mylo has **not** backed the winner of the cup since Makyebe Diva won her 2<sup>nd</sup> and 3<sup>rd</sup> cup.

**Don't forget this year at 11 am on the 11<sup>th</sup> day of the 11<sup>th</sup> month of 2011.**  
**Let's never forget all those brave wonderful men and women.**

#### Only a farm kid!

A Qld farmer drove to a neighbours' farmhouse in his Holden ute and knocked at the door.  
A boy, about 9, opened the door.  
"Is your Dad or your Mum home?" asked the farmer.  
"No, they went to town."  
"How about your bother, Howard? Is he here?"  
"No, he went with Mum and Dad." The farmer stood there for a few minutes, shifting from one foot to the other and mumbling to himself.  
"I know where all the tools are, if you want to borrow one, or I can give Dad a message."  
"Well, I really wanted to talk to your Dad. It's about your brother Howard getting my daughter Susie pregnant."  
The boy thought for a moment .....  
"You would have to talk to Dad about that. I know he charges \$500 for the bull and \$50 for the pig, but I don't know how much he charges for Howard."

# WATTS NEWS

## WATTS the matter Mylo Browncoat?

Well it appears that Mylo Browncoat's '**The Unbelievably Ugly**' has upset Mr Origin.

Mylo has misrepresented Origin and mislead all our loyal wonderful readers.

Here is email from Origin:

*I will not be able to have information to you at this short notice regarding what we discussed however we would still appreciate a retraction in November's issue. Regardless of the information to be provided regarding direct metering installations which is a separate matter, the information in the newsletter was misrepresented and misleading, as ticking the box does not mean that Acumen metering will be installed.*

Attention all Watts News readers – Mylo's assumption is not correct. Mylo sincerely apologises to all parties.

### General Information for all our clients and associates:

MP & MDA – Meter Provider and Meter Data Agent – Please remember each customer can choose who their MP and MDA are. If your electricity supplier is Origin, then you must have a Contestable Customer Metering Agreement with MP and MDA of your choice. We have also been advised by an Origin consultant that you also have to complete the Origin Energy Electricity Limited Part A (Contestable Customer Notification) - where it does state Origin to complete.

Nominated MDA – insert name (example) Metering Dynamics

Nominated Meter Provider – insert Metering Dynamics and you will also need to circle YES to Direct Metering Agreement.

Watts Energy's choice for all NMI's and sites where Watts provides the site meter reading and administration services for a bulk supply – embedded networks is **Metering Dynamics**. Why?

1. Manual reading of these meters provide all the data Watts require to provide our clients with accurate cost break up of their monthly electricity accounts.
2. Since 1999, there have been very few issues with these meters, however, on a rare occasion when this has happened, the response of a query is quicker than Flash Gordon and customer service is 100%.
3. Watts Energy supports Queensland and Queensland companies.

If you do not choose then Origin as the R.P. does have the right to choose the MP and MDA and recently they have been appointing Acumen Metering, which as the R.P. they can do.

Peter Beattie sold Sun Retail (Energex) to Origin in February 2006. Since then overcharges to Qld customers and repeated errors have occurred and are still continuing in October 2011.

On too many occasions now we have tried to explain **why** we prefer Metering Dynamics but usually whoever is on the other end of the phone is full of hot air, however, during a phone conversation, when the word '**Minority**' was used, the old brain clogs started wheeling around – which was very noisy!  
Bulk supply – embedded network sites in Qld are referred to as a '**Minority**' (the lesser part of this electricity retailer customers) – perhaps in the number of NMI's, maybe, however, on an income or \$ cost to the supplier – I don't think so! We have 440 working files. We sourced 22 accounts (NMI's, Centres, Commercial Buildings etc) from our file records – from this we obtained total costs paid to let's say for example Origin for 1/7/2010 – 30/6/2011 – this is the total gross amount for the 12 monthly accounts for 22 NMI's only. The Grand dollar cost paid to Origin for 1 year only was

**\$26,003,569**

\$26 million + for only 22 NMI's – is this a minority?? I am sure one of the other suppliers would love to pick up these 22 NMI's with a yearly income of \$26M.

Lesson here – perhaps you should know how much money these customers are paying and a total of energy you are selling to them before making any comments.

We have been told:

Cost per year for Acumen is \$1140 for basic metering.

Cost per year for Metering Dynamics is \$900 for basic metering.

**A couple of emails we found from clients and wanted to share – all names have been withheld.**

17/10/2011 – It really sucks regardless but not much we can do other than keep blasting away in your newsletter.

17/10/2010 – Did I ever explain to you that in Ostralin Slang, it actually translates to mean, Fools, Tools, Idiots, Incompetent One, Belligerent One, Ignoramus and several others that I do not wish to put in an email. Cheers and hang in there with the rest of us kiddo.

13/11/2009 – (Property Manager email to Tenant)  
Thank you for this prompt clarification and for making it easier for the meter reader to read this meter. He does not carry screwdrivers around to remove doors, which as you quite accurately point out, do not legally need to be there in the first place. Now with regards to my accuracy comment, because the meter was not there when the meter reader attended site he could not read the meter. However, the meter reader is allowed to calculate the consumption figure based on prior historic records. All this becomes complicated when you take into account the date when the meter was removed, was consumption lower or higher than normal etc etc etc and hence my comment regarding accuracy.

Finally, the 'so called missing meter' has been outstanding since 19/8/09. FYI this is the date I first emailed your shop fitter. How much long do you thing they need to find it? I am suggesting one week from today is sufficient time to find a meter. After this time we shall be determining the best way to recover the costs of the 'missing meter'.

## Words to help survive for the month!

**A closed mouth gathers no foot.**

**Good judgement comes from bad experience, and most of that comes from bad judgement.**

**If you think nobody cares whether you're alive or dead, try missing a couple of mortgage payments**

### ~ The Legend Honour Roll ~

Name	Knighted	Company
Paul Enright	8/9/11	Origin